

BATTERY AND CELLPHONE PROGRAM GUIDELINES

Follow these 6 simple steps, and you'll be on your way to responsibly recycle batteries and cellphones.

STEP 1: UNDERSTAND WHAT CAN BE ACCEPTED FOR RECYCLING

- Consumer batteries each weighing less than 5 kg.
 - Nickel Cadmium (Ni-Cd)
 - Nickel Metal Hydride (Ni-MH)
 - Lithium Ion (Li-Ion)
 - Nickel Zinc (Ni-Zn)
 - Small Sealed Lead Acid (SSLA/Pb)
 - Lithium Primary
 - Alkaline (AA, AAA, 9V, etc...)
- Cellphones (and their batteries) - regardless of size, make, model or age.

Batteries NOT Accepted: wet-cell

STEP 2: BUILD THE BOX



Remove shrink wrap. Pull and lift front flap.

STEP 2: (CONT'D)



Insert header tabs into top slots and side flaps into back slots. Ensure bags are neatly positioned.

STEP 3: DISPLAY THE BOX



Display the Call2Recycle collection box in a monitored, but viewable, location.

STEP 4: BAG IT...



Insert one battery* or cell-phone in provided bags. For big batteries, or if no bag is available, cover terminals with tape (electrical/duct/masking).

SEAL IT...



Remove plastic strip from top of bag and seal.

DROP IT!



Deposit sealed bag into the box.

STEP 5: SECURE BOX



When the box is full (do not overfill; 30 kg): Release header tabs, remove backing from inside tape strips and fold over front of box. Insert flaps into front slits.

STEP 6: PREPARE SHIPMENT



Secure box by cross-taping both vertically and horizontally. Print your return address on the pre-paid, pre-addressed shipping label. Add box to daily Purolator pick-up.

ADDITIONAL INFORMATION

*Note:

- Requires Bagging: Rechargeable batteries (Li-Ion, SSLA/Pb) and Lithium Primary
- Does Not Require Bagging: Alkaline, Ni-MH, Ni-Cd

Contact Us:

Online at call2recycle.ca

Email: customerservice@call2recycle.ca

Phone: 888.224.9764



Recharging the planet. Recycling your batteries.™

Dear Call2Recycle Program Participant:

Welcome to Call2Recycle®, promoting environmental sustainability by providing free battery and cellphone recycling in North America. Call2Recycle applauds you for taking a proactive role in the preservation of our environment. Together, we can Recharge the Planet.

The Call2Recycle program is easy to implement - just follow these simple steps:

1. **READ** the enclosed information and the safety guidelines that are printed on your collection box.
2. **TRAIN** the appropriate staff or personnel who will be interacting with the collection box or program. Be sure to emphasize the importance of the one battery (or cellphone with battery) per bag rule.
 - ☒ Require Bagging: Rechargeable batteries (Li-Ion, SSLA/Pb) and Lithium Primary
 - ☒ Does Not Require Bagging: Alkaline, Ni-MH, Ni-CdIf bags are unavailable, you can tape the exposed battery terminals with non-conductive electrical tape before placing them in the collection box. For additional training tools, please visit call2recycle.ca.
3. **DISPLAY** the Call2Recycle collection box in a monitored, but viewable, location.
4. **BEGIN COLLECTING** all consumer batteries weighing less than 5 kg each, and cellphones (with or without their batteries), and place in the box for recycling. The Call2Recycle program does not accept wet cell batteries.
5. **REPLACEMENT BOXES** will automatically be sent to you allowing you to save time! Once your shipment has been received at the recycling facility, Call2Recycle's automated program will determine when more boxes should be sent to your location (allow up to three weeks for your replenishment boxes to arrive). Before ordering additional boxes, please check your location for boxes that have not been shipped, are not filled or remain unused. Exhausting supplies prior to ordering more supplies helps reduce costs and maintain efficient processes.

Questions? If you have any program questions, please contact Call2Recycle's Customer Service Department by calling toll free 888.224.9764 or emailing customerservice@call2recycle.ca.

Thank you for your support and for making a commitment to the environment.

Carl Smith
President/CEO
Call2Recycle®